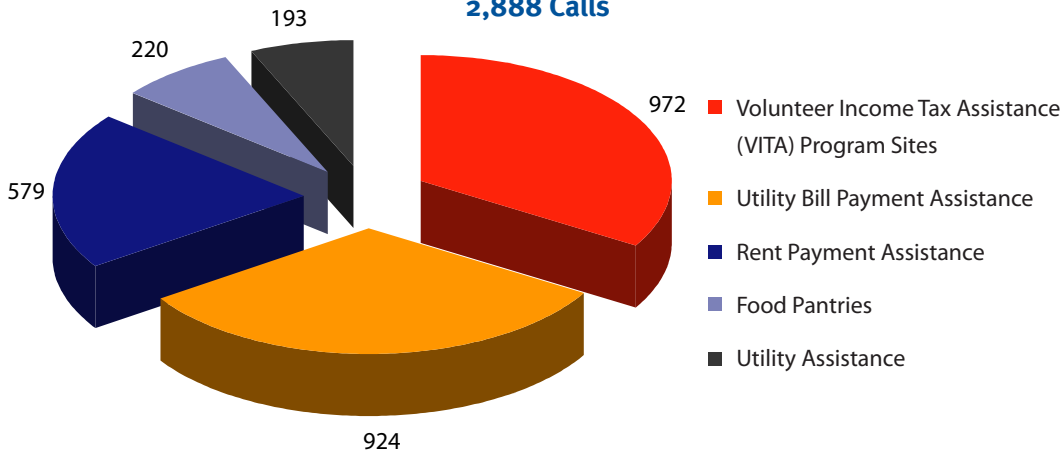
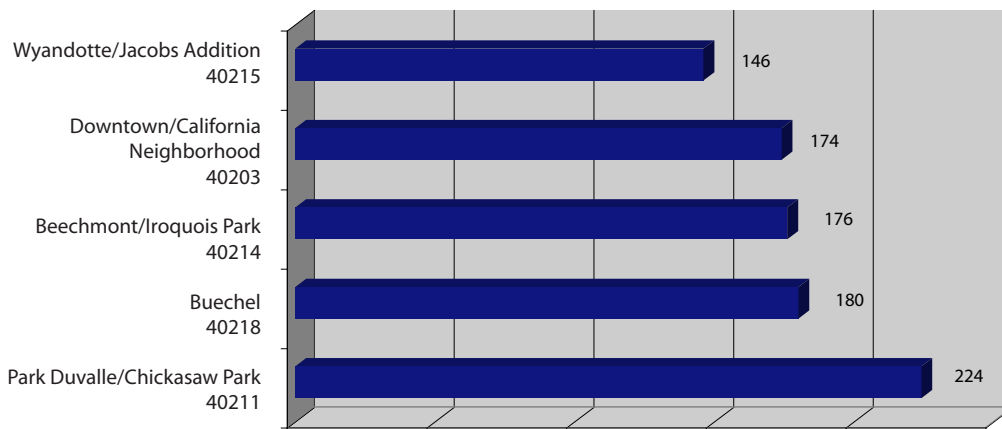


There were 3,662 calls for help to 2-1-1 in March, 2010.

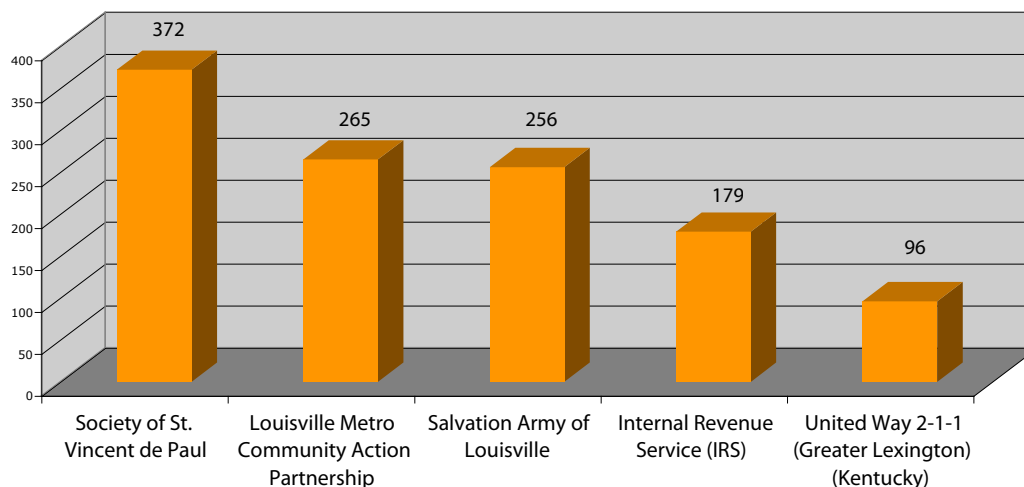
Top Five Requests for Help
 2,888 Calls



Top Five Neighborhoods Placing Calls to 2-1-1
 900 Calls



Top Five Agencies Handling Requests for Help
 1,168 Calls



What's new with 2-1-1?

As the 2009 tax filing season comes to an end 2-1-1 continues to help callers from all around the Commonwealth find Volunteer Income Tax Assistance (VITA) Sites. During the month of March 2-1-1 made 1098 referrals for VITA site locations and 96 referrals for general tax assistance. To date 2-1-1 has helped 22,000 callers to find help in answering their tax questions and help in preparing their tax return for 2009. 2-1-1 has answered more than 56,000 total calls for information and referrals so far this year.

