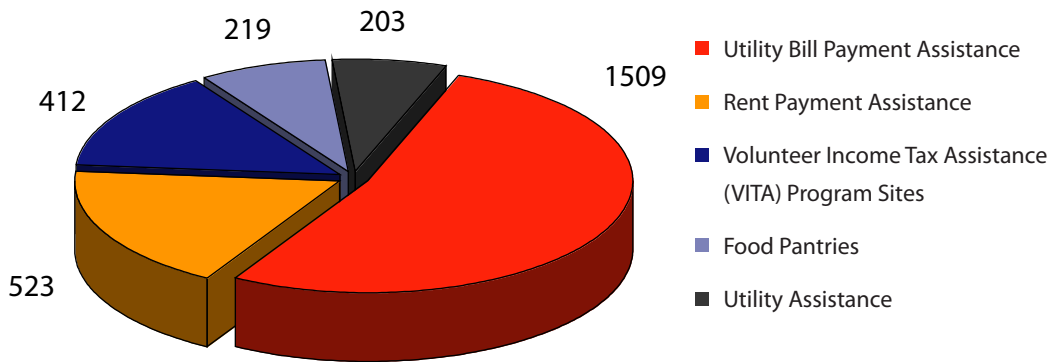


There were 3,364 calls for help to 2-1-1 in April, 2010.

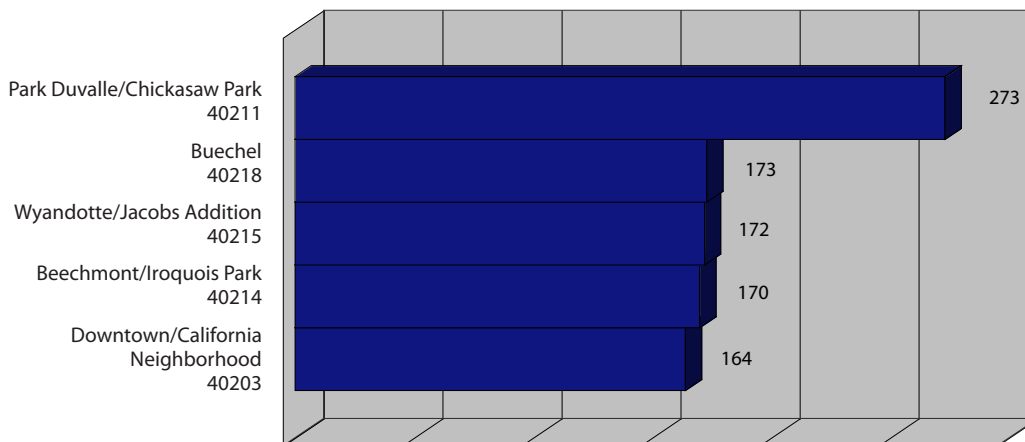
## Top Five Requests for Help

2,866 Calls



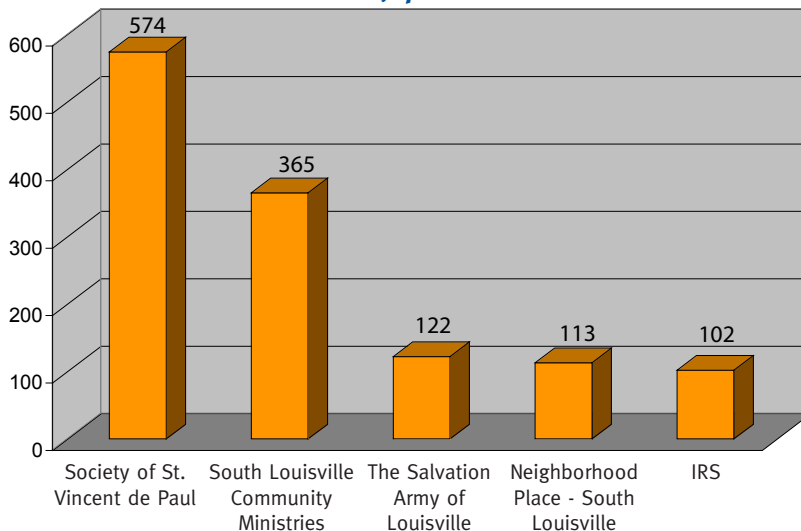
## Top Five Neighborhoods Placing Calls to 2-1-1

952 Calls



## Top Five Agencies Handling Requests for Help

1,276 Calls



## What's new with 2-1-1?

Metro United Way 2-1-1 has turned fours years old and continues to see steady growth. This year, 59,602 individuals found the help through 2-1-1.

### Over the past four short years...

- 171,000+ people found help with everything from non-emergency medical transportation for seniors to evening childcare so parents can take colleges courses.
- Metro United Way 2-1-1 has provided non-emergency information to the public during three natural disasters and helped more than 25,000 citizens from across the Commonwealth find free tax assistance.
- 2-1-1 has developed the ability to identify and track the greatest needs and find the geographic areas of the callers in most need.

Soon we will be able to directly connect callers looking for volunteer opportunities to our Volunteer Engagement Center through 2-1-1!

Metro United Way 2-1-1 continues to be the single number to call when you need to find help!

